




TITLE: QUALITY POLICY

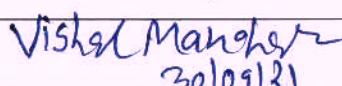
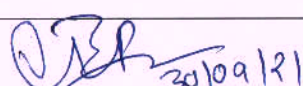
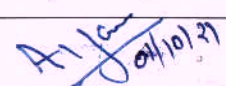
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GULSHAN POLYOLS LIMITED

Our Company's Quality Policy

- 1.0 All Products produced in this plant shall meet best domestic and international levels of quality.
- 2.0 Quality shall not be sacrificed at the cost of any other factor viz. rush of production, less manpower, maintenance problems, transportation problems etc. No excuse should be acceptable to us for producing an inferior quality product.
- 3.0 Motivation to produce quality goods is an ever ongoing process. It has not to be stopped at any level of acceptance. It has to be carried forward at all times to come.
- 4.0 We should not be obsessed with the theory that good quality always costs 'extra'. It is more a matter of attitude towards maintaining better quality of your product.
- 5.0 We should learn to believe in the saying that 'Customer is the best judge of our product'. We should not take it easy on any complaints received from our customers, and look for the root causes and eliminate such recurrences in the future.
- 6.0 The satisfaction derived by supplying consistently good quality products will go a long way toward building our self confidence level.


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